

### **Terms & Conditions:**

1. The booking period is from 1 June 2023 to 31 May 2024, both dates inclusive.
2. Stay period from 1 June 2023 to 31 May 2024, both dates inclusive and must be in a single booking.
3. Group booking is limited to 5 rooms and must be in a single booking.
4. The room offer is valid for Deluxe Suite Room and One (1) Bedroom to Four (4) Bedroom Suites ONLY. The discount is not valid for other room packages.
5. Rates are subject to prevailing Best Available Rates.
6. Offer is valid on eve of Public Holidays, Public Holidays, and special occasion.
7. Prior reservation of seven (7) days is required and is subject to room availability. Kindly make a reservation via the hotel website at:  
<https://www.pulaisprings.com/deals/room-deals/best-available-rates> with promo code:  
**RHBPSR30**
8. Offer is inclusive of breakfast.
9. Cancellation policy: If cancelled or modified bookings in less than 3 days before the date of arrival, the full booking item amount will be charged. In case of no-show, the first night will be charged.
10. Offer is not valid with any other promotions, offers, loyalty programs, vouchers and/or discounts. The offers cannot be exchanged for cash / service, other discounts. The offers are not transferable and cannot be used in conjunction with other discounts, promotional offers.
11. Presentation of the RHB Bank card is required for verification process and payment must be made with RHB card. In the event if payment is not made with a RHB branded card, full amount will be chargeable (without discount).
12. Pulai Springs Resort reserves the right to change these terms a conditions without prior notice.